

The New PDC Healthcare

PDC Healthcare is the result of the merger of two industry leaders and pioneers in healthcare: Precision Dynamics Corporation (PDC) and The St. John Companies.

PDC Healthcare has been a trusted partner to healthcare organizations for more than 55 years, providing superior identification solutions for the safe and efficient management of patients. While we've refreshed our brand and visual identity, our company's founding principles of superior service, quality, and innovation remain stronger than ever!

Positive Identification is the Key to Patient Safety

Positive patient identification provides the foundation for patient safety through the systematic prevention of manual errors. It has an effect on virtually every aspect of clinical care:

- The patient experience
- The efficiency and convenience of the patient care process
- The satisfaction of nurses, physicians, and staff

These outcomes can all be tied back to one thing: The quality of your identification solution. PDC Healthcare offers the most extensive selection of wristband and label solutions in healthcare to help protect patients and improve clinical outcomes at critical points in the delivery of care.

More hospitals trust PDC Healthcare products to accurately identify, track, and connect their patients to all major hospital functions—from admissions to discharge. Designed with both patient and caregiver in mind, our products help improve efficiencies, while saving time and resources so caregivers can spend more time on patient care.



Our products are also designed and tested to high medical-grade quality standards for maximum safety, strength, and durability (see p. 3). Each product is born of thousands of hours of rigorous research and testing to provide the most reliable and highest performing products available.



Service You Can Count On. Easy Ordering Options. Brand New Website.

PDC Healthcare understands the business challenges of today's healthcare organizations like no other company.

Our customers receive expert consultation and service from seasoned specialists in the industry. Our integrated Customer Service and Account Management Team provide 100% customer satisfaction—before, during, and after your order.

Through multiple ordering options, PDC Healthcare is fully accessible to our clients and always open for business.

EDI

Many of our customers use EDI (Electronic Data Interchange) via GHX (Global Healthcare Exchange) for increased efficiency and cost savings. EDI streamlines inventory operations by tying manufacturing to actual demand, allowing for just-in-time delivery. Ask your Customer Service Representative about getting started today.

Toll Free Customer Service

Your dedicated PDC Healthcare Customer Service Representative will handle every stage of your ordering process knowledgeably, efficiently, and courteously. Call 800.435.4242 or email info@pdchealthcare.com today.



New Website

Get 24/7 access to the products and services you need. Our new www.pdchealthcare.com website integrates the products that were on separate sites for PDC, St. John, TimeMed, and Pharmex® for a streamlined user experience. With a modern look and enhanced features, the website provides improved navigation, search tools, and ordering functions, including new My Account 360° instant account access.

A Passion for Patient Safety

With as many as one million people injured from errors during hospital treatment each year,* patient safety continues to be among the healthcare industry's top priorities. PDC Healthcare's positive identification solutions help healthcare institutions protect patients, reduce risk, and adopt best practices to achieve compliance with important regulations, as listed below. In fact, the top-rated and safest hospitals in the U.S. choose and rely on PDC Healthcare products and services.**

■ The Joint Commission National Patient Safety Goals

- Identify Patients Correctly
- Improve Staff Communication
- Use Medicines Safely
- Prevent Infection
- Identify Patient Safety Risks
- Prevent Mistakes in Surgery
- Centers for Medicare & Medicaid Services (CMS) Stage 2 Meaningful Use Requirements
- Health Insurance Portability and Accountability Act (HIPAA) for protection of patient privacy
- Food and Drug Administration (FDA) for patient identification
- American Health Association (AHA) to reduce the risk of lost or transferred data



Identification Solutions that Support You.

You can't deliver patient care safely and effectively without a system in place that provides accurate and timely identification. PDC Healthcare products reach every touch point in the delivery of care—from admissions to discharge. We continue to innovate with new solutions for all major areas of healthcare, including:

- Patient Identification Management
- Patient Safety & Privacy Management
- Electronic Health Record (EHR)
- Bar Code Point-of-Care
- Electronic Medication Administration Record (eMAR)
- Blood Administration
- Specimen Collection & Management
- Computerized Physician Order Entry (CPOE)
- Revenue Cycle Management
- Patient Alert Standardization
- Visitor & Vendor Management
- Patient Flow Management
- Automated Management of Medication Guides

^{*}Institute of Medicine. "To Err is Human: Building a Safer Health System (2000)" The National Academies Press.

^{**}U.S. News & World Report . "Best Hospitals 2012-13" Honor Roll

Media Matters[™] in So Many Ways

As a gatekeeper for quality care, the wristband and label are the only items that remain with a patient throughout his/her hospital stay, connecting the patient to all major hospital functions.

The right wristband and label media can determine the success or failure of your patient ID system. Don't risk patient safety by using inferior ID products, or products not designed for healthcare application.

Delivering medical grade quality, PDC Healthcare media provides superior:



1. Safety & Security with multiple closure options and tamper–evident material that prevent the transfer of wristbands, while meeting critical regulatory compliances.



6. Printing Performance to facilitate jam-free printing through smooth and seamless feedability—every time—while prolonging the print head.



2. Compatibility
with each unique
application, products
are designed to meet
specific environmental
requirements (NICU,
laboratory, long-term
care, x-ray, etc.).



7. Workflow Efficiency
Streamline steps at
point-of-care, providing
convenience for caregivers
so they can focus more
time on caring for their
patients.



3. Scan Reliability to deliver consistently accurate scan rates for positive patient identification and tracking.



8. Selection of Wristband Sizes to fit all shapes and sizes of patients, from the smallest newborn babies to the largest adults.



4. Durability to stand up to the test of time and maintain effectiveness throughout the patient's full stay.



9. Resistance to Common Fluids including 70% Isopropyl alcohol, alkaline detergent, hand lotion, hand sanitizer, and lodine.



5. Comfort with smooth, soft materials that have contoured edges that are safe and comfortable against even the most delicate patients' skin.



10. Antimicrobial Coating protects wristbands from non-pathogenic, odor-causing bacteria, preventing degradation and discoloration, which can effect the legibility of patient information, the accuracy of bar code scanning, and the comfort and satisfaction of patients.

Quality Process = Quality Care

Every company talks about quality. But not every company makes the kind of investments in people, process improvement, and technology that PDC Healthcare does to ensure unmatched quality in all that we do.

As part of our mission to provide defect–free, medical–grade quality products, every product we produce is born of thousands of hours of rigorous research and testing to provide the most durable, reliable, safest, and highest–performing products available.

In addition, our company constantly strives to understand our customers' needs through vehicles such as our comprehensive Customer Survey Program. Through close and continuous interaction between customer and company, we can better ensure that your needs and views are clearly understood and fulfilled.

That's been the PDC Healthcare way for more than 55 years.



Mission Statement

PDC connects people, products, and technology through innovative ID solutions that deliver superior customer experiences worldwide.

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